

How to Make an ITRS Call

Firstly dial 1800 207 900 on your registered phone and press the home button while leaving the call active.

Then open the ITRS app on your smartphone, PC or table.

The app will show the alert "ITRS calling". Press "Accept" and being communicating in text when the ITRS agent answers.

To end the call, simply close the ITRS app and then hang up the call on the fixed phone or mobile keypad.

Remember the service requires an active ITRS phone call in parallel with an internet connection using the ITRS app.

So if you are calling from a registered landline, don't hang up the call until after you are completely finished the text call on your ITRS app.